



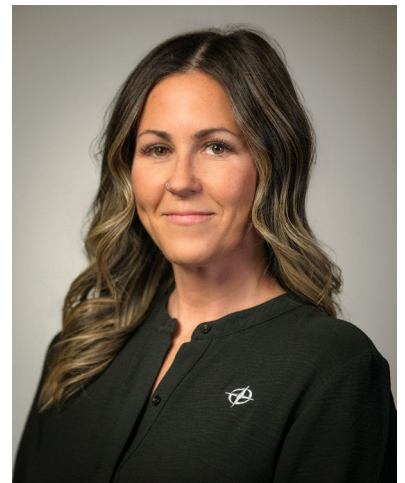
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**FOR IMMEDIATE RELEASE**

**Pathfinder Bank Announces Key Leadership Promotions to Advance Operational Excellence**

OSWEGO, NY [6/12/2025] – Pathfinder Bank is pleased to announce the promotion of four long-standing team members to key leadership roles. These advancements reflect the Bank's ongoing commitment to operational excellence, process improvement, and delivering customer-focused banking solutions.

Mary McConkey has been promoted to First Vice President, Electronic Commerce Manager. McConkey joined Pathfinder Bank in 2007 as a teller and transitioned to the E-Commerce Department in July 2008, where she has held several key roles, most recently Vice President, Electronic Commerce Manager. Her expertise in banking technology and digital services has played a significant role in aligning the Bank's E-Commerce strategy with long-term organizational goals. In her new role, McConkey will continue to oversee the Bank's digital banking channels, including ACH, debit card, and ATM platforms. She will also focus on optimizing internal processes, enhancing service delivery, and managing key technology vendors and service contracts.



April Phillips has been promoted to First Vice President, Operations Manager. Phillips began her career at Pathfinder Bank in 2006 as a Loan Servicing Specialist and has held multiple leadership roles, most recently as Vice President, Core Systems and Deposit Operations Manager. With nearly 20 years of banking experience and a strong background in operations, Phillips has been instrumental in directing deposit operations, supporting branch administration, and maintaining the Bank's core systems. In her new role, she will continue to lead efforts that improve operational performance, streamline workflows, and support strategic growth initiatives.



Tina Sawyer has been promoted to Vice President, Digital Banking Manager. Sawyer joined the Bank in 2003 as an accountant and moved to the E-Commerce Department in 2019 as an Online Banking Specialist. She was promoted to Assistant Vice President, Digital Banking Manager in 2021. Sawyer's in-depth knowledge of the Bank's systems and her results-driven approach have supported significant progress in the Bank's digital banking services. In her new role, she will work closely with Mary McConkey and the Business Services team to enhance digital offerings and optimize customer experience for both personal and business banking clients.



Benjamin Driscoll has been promoted to Vice President, Computer Operations Manager. Driscoll joined the Bank in 2014 as an E-Commerce Associate and transitioned to the IT Department in 2016 as a Computer Support Technician. He was later promoted to Computer Operations Supervisor, where he played a key role in strengthening the Bank's core infrastructure and daily operations. Driscoll's technical expertise and commitment to continuous



improvement have contributed to increased efficiency and system reliability. In his newest role, Driscoll will continue to support the evolving technology needs of the Bank.

“We are proud to promote four outstanding professionals who have shown remarkable dedication to Pathfinder Bank's mission,” said Joseph McManus, Senior Vice President and Chief Information Officer. “Their leadership and deep institutional knowledge make them uniquely positioned to drive innovation, strengthen operations, and elevate the experience for both customers and employees.”

These strategic promotions underscore Pathfinder Bank's focus on empowering internal talent, supporting employee development, and delivering innovative banking services that help customers and communities thrive.

Pathfinder Bank is a New York State chartered commercial bank headquartered in Oswego, whose deposits are insured by the Federal Deposit Insurance Corporation. The Bank is a wholly owned subsidiary of Pathfinder Bancorp, Inc., (NASDAQ SmallCap Market; symbol: PBHC, listing: PathBcp). The Bank has 12 service offices located in its

market areas consisting of Oswego and Onondaga County, along with a Loan Production Office located in Utica.